Prices for year 2024

Centhur products

Centhur software applications are available for purchase depending on the nature of your business. All our Centhur products cover day-to-day business operations, user friendly and easy to operate, can be installed on computers Windows Operating System and Android devices.

Centhur products can be purchased either for the main computer only or both for the main computer and the additional PC/s. For Centhur installations on each additional PC a discounted price is offered.

	Centhur Product	Main Device	Additional Device
		A	B
1	Standard package	€1,900*	€500
2	Multi-location edition package	€2,900	€500
3	Upgrade from Standard to Multi-Location	€1,500	€150
4	Web API	€1,100*	-
5	POYC and MaMVO module	€400	€400
6	HSBC POS module	€100	€100
7	BoV POS module	€100	€100
8	Product Management Mobile App	€300	-
9	Restaurant Mobile App (Waiter Assistant)	€300	-
10	Digital Signage / Price Checker App	€200	-
11	Automated e-mails App	€300	-

* An additional optional offer is available. Please see more details in itemised list below.

The prices are exclusive of VAT. Wherever VAT is chargeable, this will be at the rate of 18%.

Some products are an Add-On to the main Centhur application (1A and 2A). ie. cannot be purchased separately.

When a Centhur product is required to be installed on the Customer's existing hardware, minimum technical requirements shall be met. Please contact our personell for further details or send us an e-mail on salesandsupport@bizfront.eu.

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Important: the Customer shall take all neccesary steps to ensure that the working site is duly prepared for the installation of hardware, for the installation of the software application/s and for the following training. If the installation or the training takes longer than the time covered by the product price, the additional time to be billed separately based on the applicable hourly rates specified below.

Centhur products: items included

The price of each Centhur product covers a particular set of services and items, details of which are explained in this section.

1A. Centhur standard package for main computer/server   € 1,900

- ➢ Centhur software and database.
- ➢ Software installation.
- ➢ Basic setting up of your business on Centhur software and general introduction – up to 4 hours.
- ➢ User manual.
- ➢ Licence for the first 12 months starting from the date of installation of the Centhur product.
- ➢ Automatic updates to the Centhur software and database.

Optional: Advanced set-up   € 700

- ➢ Assistance in configuration and setting up your business on Centhur.
- ➢ Training on along-as-you-go basis.
- ➢ Covers up to 15 hours of work during our office hours either remotely or on-site and shall be consumed within 1 month from the date of activation of this offer.
- ➢ This package is €900 worth but offered at a discounted price of €700 if purchased in conjunction with Centhur software (1A).
- ➢ If not taken with initial purchase of Centhur package (1A), the offer can be taken not later than 2 months from the date of initial Centhur licence activation.

1B and 2B. Centhur for additional computer   € 500

- ➢ Centhur software.
- ➢ Software installation up to 1 hour.
- ➢ User manual.
- ➢ Licence for the first 12 months starting from the date of installation of the Centhur product.
- ➢ Automatic updates to the Centhur software.

2A. Centhur Multi-location edition   € 2,900

- ➢ Centhur software and database.
- ➢ Software installation and configuration on server.

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➢ User manual.
➢ Introduction to the product and general overview – up to 4 hours.
➢ Licence for the first 12 months starting from the date of installation of the Centhur product.
➢ Automatic updates to the Centhur software and database.

4A. Web API   € 1,100

This product is an Add-On to the main Centhur application (1A and 2A). ie. cannot be purchased separately. The price covers the following:

➢ Activation of the Centhur Web application on the main Centhur installation.
➢ Configuration and set-up of the following modules:
  o E-shop
  o Product Manager App
  o Digital Signage / Price Checker
  o Restaurant Mobile App
➢ The total worth of all modules is €1,300 but offered at discounted price of €1,100 if purchased all together, at once, as one whole package.
➢ Technical documentation related to the services / functions provide by this module.
➢ Licence for the first 12 months starting from the date of installation of the Centhur product.
➢ Automatic updates to the Centhur Web application.
➢ The total worth of all modules price is a discounted price.

Optional: The Web API product can be purchased by separate modules:

➢ E-shop   **€ 500**
➢ Product Manager App   **€ 300**
➢ Digital Signage / Price Checker App   **€ 250**
➢ Restaurant Mobile App   **€ 250**

5A and 5B. POYC and MaMVO module (for pharmacies)   € 400

➢ Centhur software module compliant with MaMVO requirements.
➢ Software set-up and configuration.
➢ User manual.
➢ Automatic updates to the Centhur module.

6A, 6B, 7A and 7B. Centhur HSBC / BoV POS modules   € 100

➢ Centhur software module.
➢ Software installation and configuration on Centhur.
➢ Automatic updates to the Centhur software module.

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8A and 9A. Product Management Mobile App / Restaurant Mobile App   **€ 300**

- ➢ Centhur software module.
- ➢ Software installation.
- ➢ Automatic updates to the Centhur software module.
- ➢ This module requires Centhur Web API module.
- ➢ Installation on slave device is charged at support hourly rate (see page 7).

10A. Digital Signage / Price Checker App   **€ 200**

- ➢ Centhur software module.
- ➢ Software installation.
- ➢ Automatic updates to the Centhur software module.
- ➢ This module requires Centhur Web API module.
- ➢ This product covers two functions:
  - o Digital Signage – always enabled.
  - o Price Checker App – enabled upon request.

11A. Automated e-mails App   **€ 300**

- ➢ Activation of the Centhur Application on the main Centhur installation.
- ➢ Configuration and set-up up to 1 hour.
- ➢ Licence for the first 12 months starting from the date of installation of the Centhur product.
- ➢ Automatic updates to the Centhur software module.

<u>Centhur Licence renewals</u>

Centhur licence is active for the period of 12 months from the date of activation / renewal and must be renewed annually. The respective renewal fees shall be paid in advance.

	Centhur Product	Main Device	Additional Device
		E	**F**
1	Standard package	€300	€150
2	Multi-location edition	€750	€150
3	Automated e-mails	€ 100	-
4	Web API	€400	-
5	Price Checker App *(third-party cost)*	€125	-

The prices are exclusive of VAT. Wherever VAT is chargeable, this will be at the rate of 18%.

1E – 3F. Licence renewal prices include:

➢ Renewal of licence for the next 12 months
➢ Automatic updates to the Centhur software (and database for 1E)

4E. Web API licence renewal

➢ If purchased as one whole product **€ 400**

➢ If purchased as a separate modules:

   o E-shop   **€ 200**
   o Product Manager App   **€ 150**
   o Digital Signage / Price Checker App   **€ 100**
   o Restaurant Mobile App   **€ 100**

  Important: we will not proceed with the renewal of Centhur licence unless the respective fee is paid to us **upfront in full**. Once issued, the invoice for licence renewal must be settled as soon as it is possible but **not later than 1 week prior the renewal date**.

No licence renewal required for the following Centhur products:

➢ HSBC POS module and BoV POS module
➢ POYC and MaMVO module
➢ Product Management Mobile App
➢ Restaurant Mobile App (Waiter Assistant)
➢ Digital Signage only

Hourly support rates

 The technical support and maintenance of all Centhur products provided 24x7. The hourly rates for support provided on "pay-as-you-go" basis are the following (exclusive of VAT):

1. **Standard rate**   **€ 60**

  ➢ Monday to Friday (except for Public Holidays)
  ➢ 08:00 – 18:00

2. **Afterwork rate**   **€ 80**

  ➢ Monday to Friday (except for Public Holidays)
  ➢ 00:00 – 08:00
  ➢ 18:00 – 24:00
  ➢ Saturday (any time)

3. **Sunday and Public Holidays rate**   **€ 100**

For easy reference of the above rates kindly refer to **Appendix 1**.

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Minimum chargeable time

The support provided on "pay-as-you-go" basis is billed in multiple of the minimum chargeable time:

➢ Support on-site	1.0 hour
➢ Support over remote connection	0.5 hour
➢ Support over the telephone	0.5 hour

Maintenance and support packages

Special packages for maintenance and support are offerred at reduced prices. The selected package must be paid upfront and shall be consumed within 12 months from the date of purchase. No refund or transfer of hours is available if the support hours are not consumed within 12-month period.

➢ Support package of 10 hours	**€ 510** (worth €600)
➢ Support package of 15 hours	**€ 760** (worth €900)
➢ Support package of 30 hours	**€1,400** (worth €1,800)

The special packages cover only the support provided during standard support time. Support provided in afterwork hours, on Sundays and public holidays shall be billed extra at an applicable rate.

Delivery and pick-up

The delivery of the total worth less than €100 (excluding VAT) shall be charged accordingly based on the applicable hourly support rate.

The delivery of total worth of more than €100 (excluding VAT) is free of charge if the delivery takes place during our normal working hours.

Other services

BizFront Limited also provides:
- ➢ General IT support on software and hardware.
- ➢ Supply of hardware for retail business, including POS equipment and accessories (on demand and upon request).
- ➢ Development of customised software (quotation upon request).
- ➢ Consultancy on IT related matters (on demand and upon request).
- ➢ Application for VAT Exemption upon purchase of Centhur system (when applicable).

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Contact us

Office telephone: (+356) 21490791

Support contacts:

- ➢ Mobile number 1 – 79258347 (primary)
- ➢ Mobile number 2 – 79004252 (additional)

General e-mail: salesandsupport@bizfront.eu

Support team: salesandsupport@bizfront.eu

Accounts and billing: accounts@bizfront.eu

Office hours

- ➢ Monday to Friday   09:00 – 17:00
- ➢ Saturday, Sunday and Public Holidays   Closed

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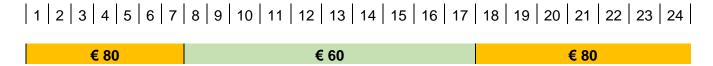**Tel.:** +356 21 490 791   **E-mail:** accounts@bizfront.eu   **Url :** www.bizfront.eu   **Page 8**

Hourly Rates Chart ("pay-as-you-go" basis)

Technical support of Centhur products

Monday to Friday (except for Public Holiday)

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

€ 80	€ 60	€ 80

After work and Saturdays

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

€ 80

Sunday and Public Holiday

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

€ 100

The hourly rates are exclusive of VAT. Wherever VAT is chargeable, this shall be at the rate of 18%.

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